

QUARTER

Flash

A PUBLICATION OF THE
TEXAS HEALTH CREDIT UNION
Second Quarter 2018

Make This Year's *Summer Vacation* the Best Ever and Earn Valuable ScoreCard Points with a **THCU MasterCard!**

Whether it's the beaches of Florida, a Caribbean cruise or a long week-end in Fredericksburg, our MasterCard or MasterCard Gold will make your vacation easier. Couple the flexibility of our cards with Scorecard rewards points for a combination that will put your travel plans in motion.

Ask your loan officer for details
or apply online at www.thcu.org!

Score
Card®



Ask Member Services
how to get the **My Mobile
Money App** to track
and control how your
debit card is used *anytime*
and *anywhere!*

Take It Outdoors This Spring with a *Boat or RV Loan* from THCU!



Simplify your life with **Online Bill Pay** from THCU!



Meet the Staff



SIERRA ALVAREZ
Teller

Sierra was born in Davenport, Iowa, but has lived in Austin all her life. She and her boyfriend are expecting their first child in August of this year. Sierra has 2 cats, 2 dogs, and a fish. She loves spending time with her family, swimming and gardening. Sierra enjoys working with her new coworkers, and learning new faces here at THCU.

Address and Phone Number Changes

Please make sure we have your current address as well as your current home and cell numbers on file. With identity theft on the rise, we are finding that many of our members have account information that is no longer current. Consequently, we are unable to notify them of problems with their accounts.

Holidays



May 28..... **Memorial Day**
July 4 **Independence Day**

Member Referral

Refer a new member to THCU and we will give you \$10. Just have them tell us that you referred them when they open their account. It's that easy.

Complaint Notification

If you have a problem with the services provided by this credit union, please contact us at:

Texas Health Credit Union
4800 Grover Ave.
Austin, Texas 78756-3109
(512) 454-4636

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin, TX 78752-1699, Telephone Number: (512) 837-9236, Website: www.cud.texas.gov.

Save time and gas with our **Remote Check Deposit** service! Our app and your smart phone can make it happen.



4800 Grover Avenue
Austin, Texas 78756-3109

LOBBY HOURS

Mon-Fri: 9 a.m. to 4 p.m.

DRIVE-THRU HOURS

Mon-Fri: 7:30 a.m. to 5:30 p.m.
Sat: 9 a.m. to 12 p.m.

TELEPHONE

Direct Line: (512) 454-4636 (Austin)
Toll Free Line: 1-800-545-1771
Fax Line: (512) 454-2925
CusaTalk Audio Response:
(512) 454-7316 (Austin)
1-800-833-2038

WEB SITE / ONLINE BANKING

www.thcu.org

ATM LOCATIONS

Texas Health Credit Union
4800 Grover Avenue

Department of State Health Services
1100 West 49th Street

Austin Alliance of Credit Unions ATMs
www.freecuatms.org

and all MoneyPass ATMs

www.moneypass.com/atm-locator.aspx

NOTICE OF AVAILABILITY OF CERTAIN DOCUMENTS

Documents related to this credit union's finances and management are available to members upon request at THCU, 4800 Grover Avenue, Austin, Texas 78756.



Loan Rates

NEW CAR
as low as **2.25%** (60 months)

USED CAR
as low as **2.25%** (60 months)

HOME EQUITY
Please call for current rates.

MASTERCARD GOLD
9.90%

MASTERCARD (REGULAR)
13.90%

All rates are APR (Annual Percentage Rate)
Rates subject to change without notice.